

# HEALTH AND WELLBEING BOARD

16 January 2018

<b>Title:</b>	Local Account 2016/17
<b>Report of the Cabinet Member for Adult Social Care and Health</b>	
<b>Open Report</b>	<b>For Information</b>
<b>Wards Affected:</b> All	<b>Key Decision:</b> No
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<b>Sponsor:</b> Councillor Worby, Cabinet Member for Adult Social Care and Health	
<b>Summary:</b>  Every year the local authority produces an Adult Social Care Local Account. The Local Account is the Council's statement to the local community and service users about the quality of social care services in Barking and Dagenham.  In the past the Local Account has been a substantive report but this year it was decided it should be shorter, to the point, and representative of the views of residents and services, so the Council have produced the Local Account for 2016/17 as a 6-page leaflet.  The leaflet will be available online and in printed format in key locations across the Borough. The leaflet will be on the Council's Care and Support Hub and linked to the main Council website. <a href="http://careandsupport.lbbd.gov.uk/localaccount">http://careandsupport.lbbd.gov.uk/localaccount</a>	
<b>Recommendation(s)</b>  The Health and Wellbeing Board is recommended to: <ul style="list-style-type: none"><li>• Note the content of the Local Account</li><li>• Comment on the Local Account and raise any questions or concerns that they have.</li></ul>	
<b>Reason(s)</b>  The Local Account is the basis of an on-going 'conversation' about the quality and future development of social care services. It is the Council's way of accounting to the local community for the quality of its services and is an essential component of the sector-led improvement work taking place nationally, and particularly in London for Adult Social Care.	

The Local Account supports the Borough's vision of: 'One borough; one community; London's growth opportunity' and particularly the priority of 'enabling social responsibility'. One of the guiding principles underpinning Adult Social Care in Barking and Dagenham is that of giving service users meaningful choice and control over the care and support that they receive. The Borough is committed to working with the local community to help create a Borough that supports wellbeing, promotes independence and encourages residents to lead active lifestyles as far as they possibly can. This is championed through our own services, the work of our service providers and our health Partners in order that we are all working together to provide the best outcomes for our residents who need social care in Barking and Dagenham. The Local Account outlines how far we have achieved our vision and priorities, as well as the areas in which we need to develop and improve.

## **1. Introduction and Background**

- 1.1 The Local Account is the Council's statement to the local community and service users about the quality of social care services in Barking and Dagenham.
- 1.2 The Local Account looks backwards to the achievements of the previous year and looks at the areas which require improvement or development, including the key activities which will take place in the year ahead. It also gives an overview of social care performance, as well as how much has been spent on social care services, in the previous financial year.
- 1.3 The Local Account is a way of opening up information on adult social care. It should foster a conversation between the Council, service providers, commissioners, service users and the public. The Local Account should empower people to challenge or commend local services as they see fit. It should promote accountability and engagement, delivering a clear account of adult social care services which can be disseminated, discussed and challenged, with services being improved as a result.
- 1.4 Every local authority with social care responsibilities should produce a Local Account. Although it is not a statutory document, the Local Account is a key feature of the sector-led improvement approach adopted by all local authorities to improving Adult Social Care services. Local Accounts provide local authorities with a key mechanism for demonstrating accountability for performance and outcomes at a national, regional and local level.

## **2 Local Account 2016/2017**

- 2.1 This year's Local Account is the fifth to be produced in Barking and Dagenham and looks at work undertaken in the 2016/17 financial year.
- 2.3 The Local Account is broken down into the following key areas:
  - Change in Difficult Times
  - Personalising Care for Residents with Learning Disabilities
  - Enabling Longer, Healthier Lives

- 2016/17 Finances at a Glance
- The Year Ahead: 2017/18

### **3 Mandatory Implications**

#### **3.1 Joint Strategic Needs Assessment**

The Local Account is a stocktake of the performance of adult social care in Barking & Dagenham and, as such, complements the identification of need and the priorities for future action described in the JSNA. The data from the annual returns, which is the basis for the performance section of the Local Account informs the refresh of the JSNA.

#### **3.2 Health and Wellbeing Strategy**

The commitments set out in the Health & Wellbeing Strategy are consistent with the views expressed in the Local Account as to the future development of social care services: towards more integrated delivery and greater personalisation. The two documents therefore complement each other and, where the Local Account may flag up issues not dealt with in detail in the Strategy, the broad thrust for the future of social care remains consistent.

#### **3.3 Integration**

Integration is a theme that occurs in a number of places in the Local Account, and work with partners in the development of integrated services and improving the experience of local residents in accessing health and social care services.

#### **3.4 Financial Implications**

**Financial Implications completed by: Katherine Heffernan, Group Finance Manager**

There are no direct financial implications arising from this report and any costs associated with preparing and publishing the local account have been managed within existing resources.

#### **3.5 Legal Implications**

**Legal Implications completed by: Dr Paul Feild**

There are no specific legal obligations to publish a local Account, nevertheless it is a signifier of good practice and accountability, serving to give the community and stakeholders a timely bulletin on how well the authority is performing its social care responsibilities.

### **4. List of Appendices:**

**Appendix 1: Local Account 2016/17**

